



2024 Refund/Cancellation Policy

We realize that Pact Family Camp fees are a significant expense for many families. Pact Family Camp is also a significant expense for our non-profit organization—the most cost-intensive program we operate all year. We would like to be able to issue full refunds when families have to cancel, but we cannot, due to the enormous financial obligation we incur when we organize camp based on confirmed enrollments. Camp fees are needed to cover the cost of contracting for program facilities and equipment, accommodations, meals, trained counselors, speakers from across the country, recreation opportunities, site coordination and administrative support. All these costs are nonrefundable for Pact, whether or not your family is able to attend. Households generally make their summer plans early, so when campers cancel their enrollment, it can be difficult for us to find a replacement family. Even when the Camp has a waiting list, we must make sure the replacement family has similarly-aged children as the canceling family in order to keep our child/counselor ratio safe for the youth.

We encourage you to take great care in making your summer plans, as full refunds are not available.

CAMP DEPOSITS

Pact Family Camp lottery deposits are refundable **ONLY** if Pact is not able to offer your family a slot at camp through the lottery. If you are offered a slot and you decline to attend, your deposit is forfeited. Rollovers for future years are not available for either camp.

CAMP FEES

Month of Cancellation	% of Full Camp Fee Penalty
January	10%
February	20%
March	35%
April	50%
May	85%
June-August	No Refund

There is a penalty for canceling your registration once you are admitted through the lottery. Your lottery fees will be applied to your total bill and refunds are only offered as outlined in this table. In the event of extenuating circumstances, contact the Pact office directly to discuss, but please understand that our camp budget is dependent on the fees we collect, so it is rare for us to make exceptions to our refund policy.